



## **PRIVACY POLICY**

Follow Fast ® is a registered trademark (hereafter referred to as “our” or “we”).

We offer products in the area of object location. GPS and beacons are based on "object location" and this is considered as personal data. Therefore, the EU GRDP (Global Data Protection Policy) on the control and processing of personal data is relevant and applicable.

We strive to strictly follow and respect the EU GRDP (Global Data Protection Policy) legislation. For more details, please visit the following link: <https://www.eugdpr.org/>

This privacy statement informs users about our policy regarding the collection and use of personal information. Both on our website as for the products we sell.

By submitting your personal data via the products that Follow Fast ® offers, you accept the conditions described in this privacy policy

### **1. Your privacy related to the Follow Fast Website**

#### Protection of your privacy

We protect your privacy in the following ways:

- Your personal information is not sold or passed on to third parties.
- Your data is securely stored in a non-publicly accessible database (from our website provider)
- We only use your e-mail address once to complete your order.
- We only send you offers, newsletters and other circulars if you like us on Facebook. If you no longer wish to receive a message, you can unsubscribe at any time on Facebook.
- If you place an order, we can ask you the following information:
  - Your name and address. We use this information to correctly handle the delivery of your product.
  - Your e-mail address and telephone number, so that we can keep you informed about your order.

- Payment information, such as your credit card or bank account number. We use this to only to complete your order. The data is sent encrypted and not stored. We use a professional and very secure payment engine.

Do you wish that Follow Fast removes your data from its system or modifies it? Submit a free request by mail or e-mail. However, it is not possible to change the name on an invoice.

#### Log data

We do not collect and store information that your browser sends when you visit our Site ("Log Data"). This may include data such as the computer Internet Protocol ("IP") address, browser type, browser version, the pages of our site you visit, the time and date of your visit, the time spent on these pages and other statistics. This means we will not be contacting you for promotional reasons after visiting our website.

#### Cookies

A cookie is a quantity of data that a server sends to the browser with the intention that it is stored and returned to the server on a subsequent visit. This allows the server to re-recognize the browser and keep track of what the user, the web browser, has done in the past. Cookies are files with a small amount of data, which may include an anonymous unique identification code. Please note that our website uses cookies. We have a banner for accepting this.

## **2. Your privacy related to location products that we sell**

When you register to one of the mobile applications (apps) of our providers they will collect and store certain personal information necessary to set-up your account, such as your first and last name and email address. They also generate and store with your account, a unique identifier allocated to each beacon or tracker that will be registered to your account.

#### **Server & information security**

Any location information received will be stored on our servers managed by the manufacturer of the beacons or GPS trackers.

They implemented commercially reasonable systems, applications and procedures to secure your personal information, to minimize the risks of theft, damage, loss of information, or unauthorized access, disclosure, modification or use of information.

However these measures are unable to provide absolute assurance. Therefore, although, we take great efforts to protect your personal information we cannot guarantee and we cannot reasonably expect that our databases will be immune from any wrongdoings, malfunctions, unlawful interceptions or access, or other cases of abuse and misuse.

We obtained from each provider following information:

### **I-track (Beacons)**

#### Where is the data stored?

The data is stored in Amazon AWS cloud server in USA east coast.

#### How long is location data stored ?

Normally we store data permanently, unless the user request to delete the data. This deletion can easily be requested via the app.

#### Do they use your e-mail and password for any other purposes?

No. The provider confirmed to us that they will not use the email or password to promote anything or sell your data.

### **Gator (GPS watch)**

#### Where is the data stored?

The data is stored on an amazon server in the US.

#### How long is location data stored ?

Normally they store data permanently (lifetime of watch), unless the user requests to delete the data or deletes the data manually himself.

#### Do they use your e-mail and password for any other purposes?

No. The provider confirmed to us that they will not use the email or password to promote anything or sell your data.

### **LKGPS (vehicule tracking)**

#### Where is the data stored?

The data is stored on an sever in Hong Kong.

#### How long is location data stored ?

The data is stored permanently during the lifetime of the tracker. Unless the user request to delete the data or delete the data manually.. The user can also reset the tracker and delete the history data.

#### Do they use your e-mail and password for any other purposes?

No. The provider confirmed to us that they will not use the email or password to promote anything or sell your data.

In case of any issues with our providers you can also contact us and we will contact the provider on your behalf.

### **3. Use of GPS trackers**

Please note that you are allowed to use a GPS tracker to protect your own belongings eg your car, bicycle, moto, boat.... You are however not allowed to track anyone else without his explicit content. This is a major offence against privacy and very high fines are linked to this.

You can use the GPS watch to communicate and follow a child or person that is under your legal supervision. Again you cannot use the watch to track someone that is not aware of it.

Please use the trackers only by respecting the privacy rules. Not doing so can bring you into serious problems with the privacy legislation.

Also for privacy reasons we cannot deliver SIM cards. Prepaid SIM without registration are not allowed anymore.

### **4. Changes to policy & feedback**

#### **Changes to this privacy policy**

We reserve the right to make changes to this Privacy Policy at any time, in which case such changes will be posted on our website. By using our products or the products we distribute the users agree to be bound by any of the changes to this Privacy Policy. Continuing to use our services after being notified of such changes implies acceptance of the amended terms. In case of disagreement, users have the right to stop using our services.

#### **Customer feedback and complaints**

We welcome your comments, complaints and questions about privacy issues and Follow Fast website in general. Please send any comments to [sales@followfast.be](mailto:sales@followfast.be) , Toverberg 20, 3001 Heverlee (sales@followfast.be).

*Last modified: 15/04/2018*

